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March 13, 2005

**VIA FIRST CLASS MAIL  
AND FACSIMILE**

Medi-Cal Consulting Service  
Attn: Lisa Ramsey  
17130 Van Buren Boulevard, Suite # 181  
Riverside, California 92503

**RE: ROBERTA SPEER**

Dear Lisa,

Thank you very much for helping my grandmother, Roberta Speer, during the past year. Having an experienced professional like you handle our Medi-Cal affairs certainly put our minds at ease during my grandmother's time of crisis. I would not hesitate to recommend Medi-Cal Consulting Services to others who need help dealing with the Medi-Cal system.

As for my grandmother's future Medi-Cal needs, however, we will handle such matters on our own. I received your letter dated March 1, 2005 regarding my grandmother's need to submit a "Redetermination of Eligibility" application and supporting documents by March 15, 2005. I have accordingly submitted such papers, as well as an updated Appointment of Representative form, to the County of San Diego Medi-Cal office in Oceanside. I am curious to learn more about Medi-Cal and I hope dealing with my grandmother's affairs will give me valuable experience in this area.

Would you please mail to me my grandmother's file so that I have her previously submitted application and other correspondence for my files.

As always, please do not hesitate to contact me if you have any questions or comments and I will, likewise, do the same.

Sincerely,

A handwritten signature in black ink, appearing to read 'E. Fetzer', written over a horizontal line.

Edward J. Fetzer